

PRODUCT WARRANTY

Marshall Scientific provides a 6-Month full parts and labor warranty on all products, which extends only to the original purchaser. Marshall Scientific warrants this product and its parts against defects in materials or workmanship for 180 days from the date of receipt. During this period, Marshall Scientific will repair or replace defective parts with new or reconditioned original manufacturer parts at Marshall Scientific's option, without charge to you.

Shipping fees incurred from returns for under-warranty service within these 180 days will be paid by Marshall Scientific. All shipping fees both to and from Marshall Scientific following this 6-Month period must be paid by the customer.

All original parts (parts installed by Marshall Scientific at the original purchase) replaced by Marshall Scientific or its authorized service center, become the property of Marshall Scientific. Any after-market additions or modifications will not be warranted. The owner is then responsible for the payment, at current rates, for any service or repair outside the scope of this limited warranty.

Marshall Scientific makes no other warranty, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this purchase other than as set forth below.

Except as provided below, Marshall Scientific is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the lab equipment. Under no circumstances shall Marshall Scientific be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the equipment.

Warranty Conditions

The above Limited Warranty is subject to the following conditions:

1. This warranty extends only to products distributed and/or sold by Marshall Scientific. It is effective only if the products are purchased and operated in the contiguous USA and Canada.
2. This warranty covers only normal use of the lab equipment. Marshall Scientific shall not be liable under this warranty if any damage or defect results from (i) misuse, abuse, neglect, or improper installation; (ii) disasters such as fire, flood, lightning or improper electric current; or (iii) service or alteration by anyone other than an authorized Marshall Scientific representative.
3. No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.
4. Marshall Scientific and its Authorized Service Center accepts no responsibility for any software programs, data or information stored on any media or any parts of any products returned for repair to Marshall Scientific.



For service assistance or resolution, or for product information or operation, call Marshall Scientific Customer Support at 603-601-8511.